



## Hummingbird Press Release



### Introducing Troemner's Optimal Service Management Program



Troemner has announced a new **Optimal Service Management Program** to meet all of your measurement and compliance needs.

In order to develop Customized Calibration Solutions for our customers, Troemner has created a new Optimal Service Management Program that will help you maximize the performance of all of your calibration service processes.

Elements of this program address all of your needs including Account Management, Assurance of Supply, Regulatory Compliance, Total Cost of Ownership, Innovative Programs and Customer Logical.

Troemner's first step with this innovative program is to perform a detailed calibration services analysis and develop a relationship with the key individuals of your organization. This gives us the information we need to develop a customized calibration service plan tailored to meet your unique needs and requirements. Next, we focus on the key elements to prepare for launching the ongoing management of your calibration services. Once the service processes are in place, Troemner provides ongoing customer service and technical support to all levels of your organization.

Troemner's Customized Calibration Solutions program will consolidate your need for calibration services across a wide variety of measurement disciplines. Troemner can provide your company with NVLAP\* accredited Temperature Calibrations, NVLAP\* accredited Pressure Calibrations, NVLAP\* accredited Humidity Calibrations, NVLAP\* accredited Pipette Calibrations, NVLAP\* accredited Mass Calibrations, NVLAP\* accredited Density Determination Calibrations for Mass, NVLAP\* accredited Magnetic Susceptibility Determination Calibrations for Mass, ISO 17025 compliant Dimensional Calibrations, ISO 17025 compliant Thermal Mass Flow Calibrations, ISO 17025 compliant Electrical Calibrations and ISO 17025 compliant Time and Frequency Calibrations. (\* **Troemner's NVLAP Laboratory Code 105013-0**)

With Troemner, your calibration services processes will be delivered with consistency, confidence and customized to meet your specific needs. We have successfully implemented a program for Eli Lilly to organize the asset management process for their organizations' Pipette Calibrations. This partnership has provided Eli Lilly with peace of mind that their pipette calibrations are being performed in a controlled environment and the results are monitored, tracked, and reported.

Troemner continues to be the premier company in the metrology industry and now enhances its calibration services to include the **Customized Calibration Solutions** program for you. For complete details about this program visit us on the web at [www.troemner.com/optimal\\_service.php](http://www.troemner.com/optimal_service.php). Contact Troemner at 800-352-7804 or e-mail [CustomizedCalibrations@Troemner.com](mailto:CustomizedCalibrations@Troemner.com) for more information.

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