

Limited Warranty

Henry Troemner, LLC agrees to correct for the original purchaser of this product, either by repair, or at Henry Troemner, LLC's election by replacement, any defects in material or workmanship which develops within the specified warranty period after delivery of this product to the original purchaser. In the event of repair, the repaired unit will be warranted for the remainder of the original specified warranty period or sixty (60) days, whichever is longer. If the product should require service, contact Henry Troemner, LLC at (856) 686-1600, fax (856) 686-1601. This warranty shall not apply if the defect or malfunction was caused by accident, neglect, unreasonable use, improper service, or other causes not arising out of defects in material or workmanship. There are no warranties, express or implied, including, but not limited to, those of merchantability to fitness for a particular purpose, which extend beyond the description and period set forth herein. Henry Troemner, LLC's sole obligation under this warranty is limited to the repair or replacement of a defective product and Henry Troemner, LLC shall not, in any event, be liable for any incidental or consequential damages of any kind resulting from use or possession of this product. Some states do not allow (1) limitations on how long an implied warranty lasts or (2) the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you the specific legal rights, and you may have other rights which vary from state to state.

Returns

Product returns will not be accepted without a return authorization. Contact our Customer Service Department at (856) 686-1600 or info@talboys.com. Please have the serial number and part number of the unit to be returned, along with the reason for return. If the unit is under warranty, we will repair the faulty unit, issue a credit or send a replacement. When return for repair of a product is necessary, a return authorization number must be assigned and the product should be shipped, transportation charges prepaid, to: Henry Troemner, LLC, 201 Wolf Drive, Thorofare, NJ 08086-0087. To insure prompt handling, the return authorization number must be placed on the outside of the package and a detailed explanation of the defect enclosed with the product. Units that are claimed as being unused must be returned in their original unopened carton.

Quality and Safety Certifications

ISO 9001 Certification: In 1993, Troemner was one of the first companies in the Philadelphia area to achieve ISO 9001 accreditation. Troemner has a thoroughly documented quality system that ensures our customers receive the products and services they request. Troemner's ISO 9001 quality system has been audited regularly by internal, external, and customer auditors, to ensure our continued compliance with this standard. Troemner also meets ISO/IEC 17025 "General Requirements for the Competence of Testing and Calibration Laboratories."

UL

Products with this symbol are listed by Underwriters Laboratories, Inc. and have been evaluated by UL and meet their applicable standards. UL has developed more than 800 Standards for Safety. Our Standards for Safety are essential to helping ensure public safety and confidence,

reduce costs, improve quality, and market products and services. Millions of products and their components are tested to UL's rigorous safety standards with the result that consumers live in a safer environment than they would have otherwise

CUL listed

UL's Certification Organization accreditation for Canada encompasses all UL global testing facilities, services, product categories and programs.

CSA

Canadian Standards Association - Products with this symbol assures you that the product meets certain safety standards and/or performance criteria set by the Canadian Standards Association. Henry Troemner, LLC complies as listed for the following safety standards as listed in each piece of equipment we sell.

IEC 61010-1

Safety requirements for electrical equipment for measurement control and laboratory use.

IEC 61010-2-010

Particular requirements for laboratory equipment for the heating of materials.

IEC 61010-2-051

Particular requirements for laboratory equipment for mixing and stirring.

TUV

TÜV SÜD is a globally recognized testing, inspection, and certification organization offering the highest quality services for a wide range of industries worldwide. A product with this symbol assures you that the product meets certain internationally recognized safety standards and/or performance criteria set by the International Electrotechnical Commission (IEC).

CE Mark

The CE mark (officially CE marking) is a mandatory safety mark on many products placed on the single market in the European Economic Area. The CE mark is a mandatory European marking for certain product groups to indicate conformity with the essential health and safety requirements set out in European Directives. To permit the use of a CE mark on a product, proof that the item meets the relevant requirements must be documented. Sometimes this is achieved using an external test house which evaluates the product and its documentation. Often it is achieved by a company-internal self-certification process. In any case the responsible organization (manufacturer, representative, importer) has to issue an EC-Declaration of Conformity (EC-DoC) indicating his identity (location, etc.), the list of European Directives he declares compliance with, a list of standards the product complies with, and a legally binding signature on behalf of the organization.

Distributor Information:

Talboys is always looking for distributors interested in selling our products. If you'd like more information on becoming an authorized Talboys distributor, please email us at info@talboys.com.